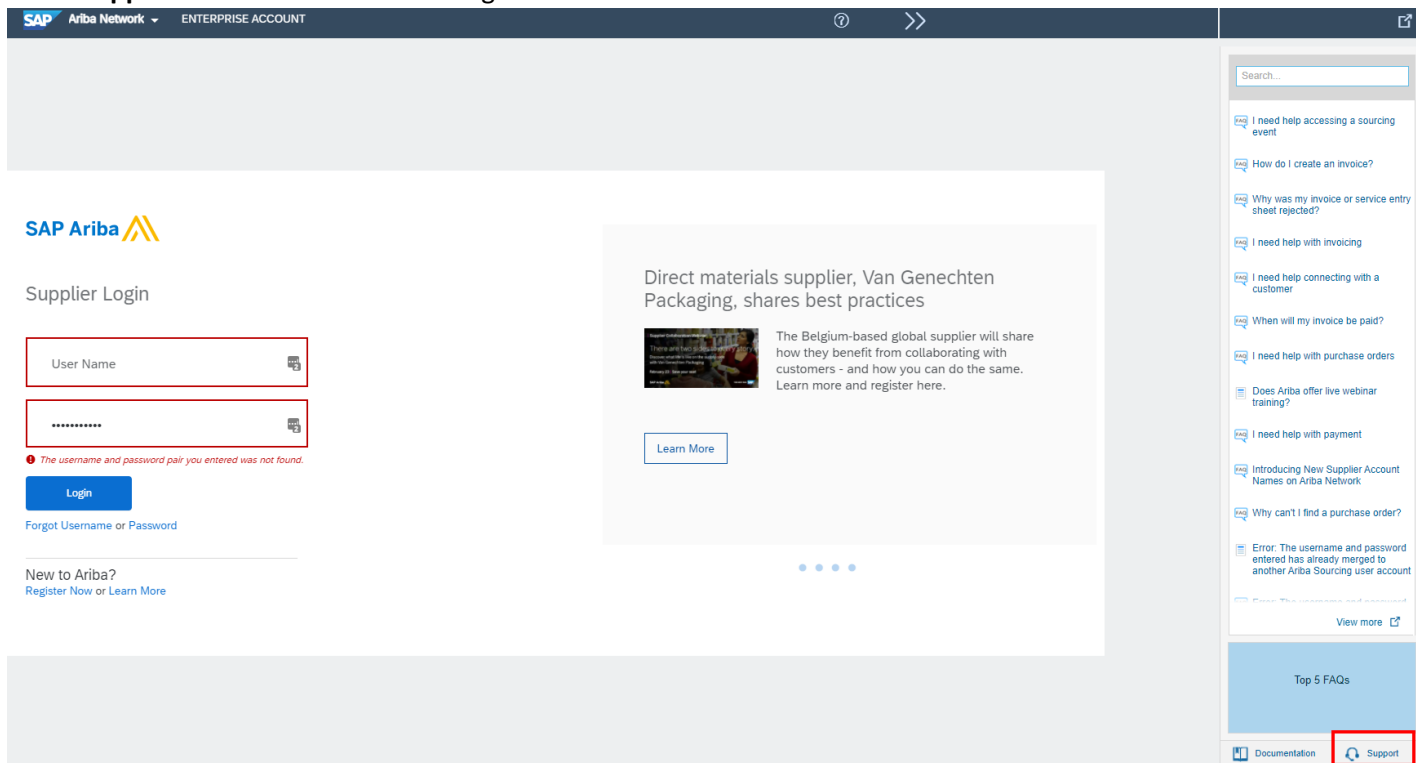


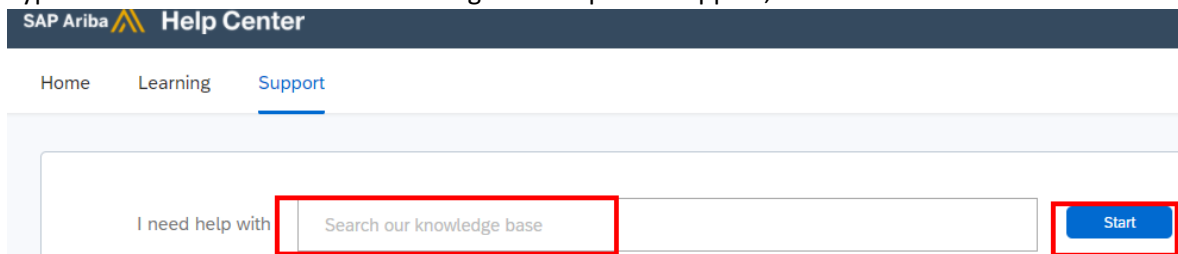
If you're experiencing log in or any other technical issues, please contact ariba help desk

1. Go to <https://service.ariba.com/Supplier.aw>
2. Click **“Support”** located at the bottom right corner



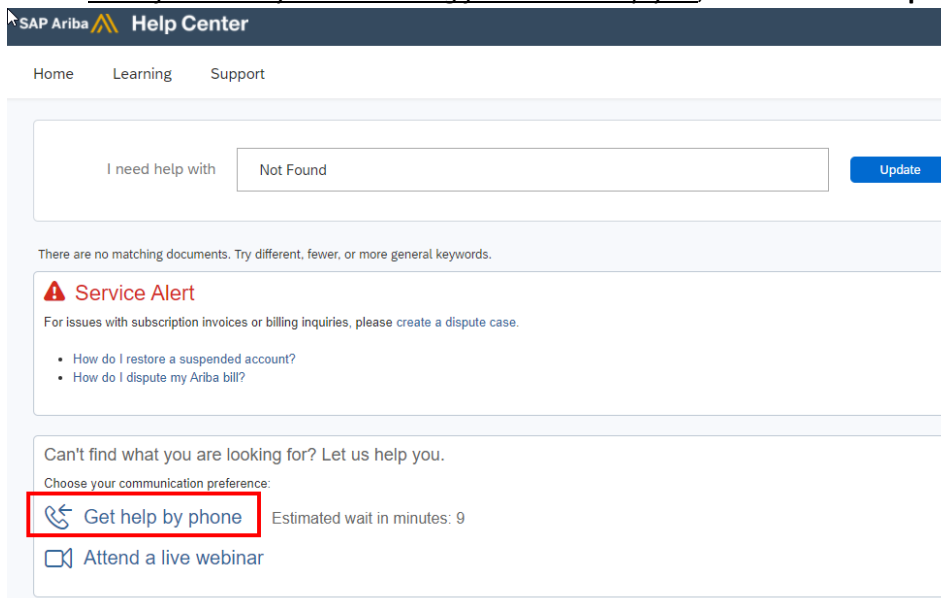
The screenshot shows the SAP Ariba Supplier Login page. The header includes the SAP Ariba logo and 'ENTERPRISE ACCOUNT'. The main content area has a 'Supplier Login' section with input fields for 'User Name' and 'Password'. A red box highlights the 'Support' button in the bottom right corner. The page also features a search bar, a list of help topics, and a 'Top 5 FAQs' section.

3. Type **“Not Found”** in the search tab to get direct phone support, then click **start**



The screenshot shows the SAP Ariba Help Center search page. The search bar contains the text 'Search our knowledge base' and the 'Start' button is highlighted with a red box.

4. Under *Can't find what you are looking for? Let us help you*, click on **“Get help by phone”**



The screenshot shows the SAP Ariba Help Center search results page. The search bar contains the text 'Not Found' and the 'Update' button is highlighted. Below the search bar, there is a 'Service Alert' section and a 'Can't find what you are looking for? Let us help you' section. The 'Get help by phone' option is highlighted with a red box.